

DISCOVER THE PAST, PRESENT AND FUTURE OF UK ECOMMERCE

INTRODUCTION

The History of UK eCommerce

1997

TESC

amazon

amazon

eD

Tesco Direct launches, allowing consumers to order groceries online

1999

Amazon & eBay launch in the UK

2005

£6bn-a-year postal market sees 14 companies take on Royal Mail's 350-year-old monopoly

2005

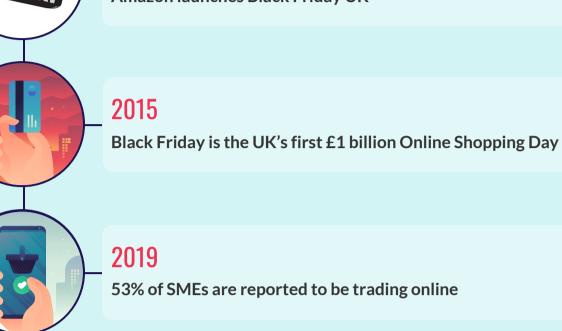
50%+ of the UK population did part of their Christmas shopping online

2009

123,000 British Businesses trading on eBay.co.uk

2010

Amazon launches Black Friday UK



2020

80% of online UK purchases came from domestic retailers

2020

17.2m UK consumers expected to permanently change their shopping habits due to COVID-19

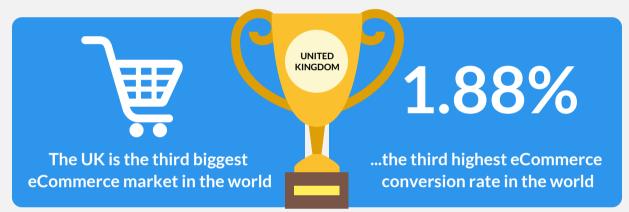
2021

32% of all payments made by digital wallets - the most popular form of payment that year

(Sources: IPC, The Guardian, Elavon, Statista, Charged Retail, Retail Gazette)

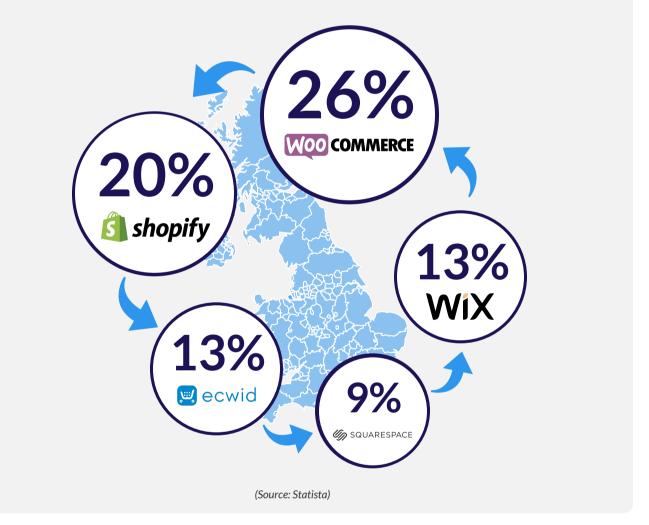
UK VS THE WORLD

The United Kingdom has become the biggest eCommerce market in Europe, but its global presence is even more impressive.

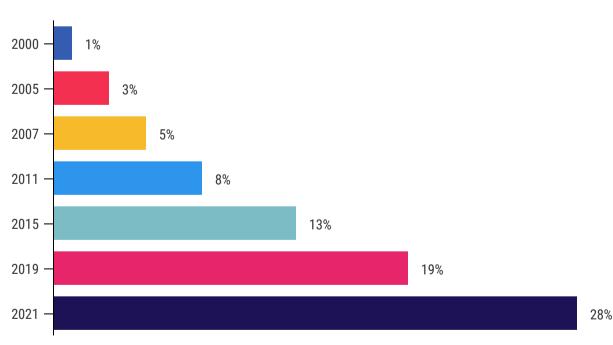


WHICH ECOMMERCE CARTS ARE MOST POPULAR WITH UK MERCHANTS?

When it comes to the most commonly used eCommerce cart solutions, most UK merchants are using the following:



21 YEARS OF GROWTH FOR UK ONLINE SHOPPING



Online shopping has come a long way since it's modest share of 1% of retail sales more than 20 years ago.

(Source: Statista)

There are potential major opportunities for UK merchants:

Online Vs In-Store Shopping:

40%

40% growth expected over the next 3 years for UK eCommerce



By 2028, eCommerce in the UK is expected to account for 53% of the country's total retail sales

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(Sources: Charged Retail, B2C Europe)

UK Mobile Commerce in 2024:



(Sources: eMarketer)

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